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“If I am not for myself, who will be for me?”

March 16, 2004

Message Communications, Inc.
Mr. Robert Mahanian
916 Kenfield Avenue – Second Floor
Los Angeles, CA 90049-1405

Dear Robert,

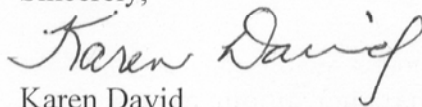
I am writing to express my sincere appreciation for the services of Message Communications. As a non-profit organization, we often need to convey critical information to a large member base in a timely manner. Voice broadcasting has enabled us to do this very effectively and has become a key mode of communication for us.

Your sophisticated technology is so user-friendly that creating and delivering our message is always such a smooth and easy process and enables us to get important information to our members in a timely, efficient manner. In addition, as a growing organization, we appreciate how easy it is to continually update our call list. Voice broadcasts allow us to reach our members with time-sensitive information even more effectively than email. Since starting to use voice broadcasting to announce events, attendance at our programs has increased. We also measure the success of this communication by the feedback we receive from our members who take advantage of the message feature to give us kudos for our voice broadcasts, with messages such as “keep up the great work” and “thanks for letting us know....”

It has been such a pleasure to do business with you, Robert! You are a true professional and you have always given us top-level, reliable service. I would highly recommend Message Communications to anyone who has a need to convey important information in a hurry to a large number of people. You really take care of your customers.

We thank you again for your services.

Sincerely,



Karen David
Project Manager